

# My breakdown action plan

## 1. Immediately after a breakdown

- Pull over as far from passing traffic as possible
- Turn on hazard lights (and parking lights, in poor light)
- Exit the car, unless it's unsafe to do so. If so, stay in your car with your seatbelt on
- For tunnel breakdowns, stay in your car and wait for help

## 2. Call for help

- Dial 000 if the road is blocked
- If you have Youi comprehensive cover – call Youi Roadside Assist on **13 11 17** with your location, or phone the emergency breakdown number in your state or territory
- No phone or signal? If safe, pop your bonnet to indicate you've broken down

## 3. Exiting your vehicle

- Exit on the side of the road furthest from traffic
- Avoid standing between your car and oncoming traffic
- Keep passengers, especially children, away from the road
- Move behind a safety barrier, if possible
- Don't walk along highways or motorways

## Your essential breakdown emergency kit

- Your car manual
- A torch
- Portable phone charger
- Jumper cables
- Warning triangle and high visibility vest
- Spare tyre, socket wrench, and jack
- Your insurance information

## Your emergency details

Vehicle registration number:

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Insurance provider phone number:

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Insurance policy no:

\_\_\_\_\_

Youi Roadside Assistance: **13 11 17**

**Sources:** NSW Government – How to handle vehicle breakdowns on NSW roads; QLD Government – Breakdown safety on motorways and freeways; QLD Department of Transport and Main Roads – Breakdown safety Glovebox Guide

**Disclaimer:** The content in this PDF has been prepared based on current government and emergency services guidelines and expert advice provided at the time of publishing. This information is subject to change. Please be sure to check for the latest information and always consider your personal circumstances.