



# Car Accident Checklist

## What to do after a car accident

Accidents happen, even to experienced drivers. When they do, it can be hard to remember the steps to take to get things sorted. That's why we've created this Car Accident Checklist.

It'll help guide you through what to do after you've been in a car accident and what information you'll need to record for later.

## Firstly...

- ❗ Is everyone safe and unharmed?
- ❗ Is the road clear?
- ❗ Are other parties staying to exchange details?
- ❗ Do other drivers appear to be free from the influence of drugs or alcohol?

**If not, call 000.**

Is your car safe to drive? If not, call your insurer or roadside assistance provider to see if they can organise a tow.

If you are insured with Youi and have Comprehensive or Third Party Fire & Theft cover, you can call 13 9684 and we can arrange a tow for you after an insured event.

## Remember to:

- ✔ Stay as calm as you can
- ✔ Pull over in a safe place, if possible
- ✔ Check for injuries
- ✔ Not admit fault or liability
- ✔ Not leave the scene of an accident without a lawful excuse

## 👤 Grab details from other parties

Ask other drivers to provide you with their details. The information indicated with an asterisk(\*) below is required by law for all involved parties to provide.

**If other drivers refuse to provide these details, contact the police.**

## 📷 If possible, take photos

If it's safe to do so, take detailed photos of the incident – these can be very helpful later on.

## Was someone else involved?

Driver's name:*	
Phone:	Licence number:
Address (check back of licence):*	

## The other vehicle(s)

Rego number:*	State:
Make:	Model:
Insurer:	Policy number:

## Witness details

Name:	Phone:
Email address:	

## Police details

Incident number:	
Officer details:	Did police attend?

## When and where

Date:	Time:
Nearest street name and number:	
Suburb:	
Landmarks:	

## Types of photos that can assist in a claim:

- Wide angle photos of the whole scene
- Close-up photos of the incident details
- Road conditions     Road markings     Debris
- Other party's car (rego and damage)
- Other party's driver's licence (front and back)
- Dashcam footage

## When you're ready, contact your insurer

Now that you've taken the steps and gathered the information you need, you can get your claim underway.

If you are insured with Youi you can do this either online, by calling us on the number below.

**Call 13 9684**

or visit [youi.com.au](http://youi.com.au)

## What you'll likely need when claiming:

- ✔ Your policy number
- ✔ Make sure you're the policyholder or an authorised person on the policy
- ✔ Your best contact phone number in case your insurer needs to call